# The AIX System Dump Facility

© Copyright IBM Corporation 2007

Course materials may not be reproduced in whole or in part without the prior written permission of IBM.

# **Unit Objectives**

After completing this unit, you should be able to:

- Explain what is meant by a system dump
- Determine and change the primary and secondary dump devices
- Create a system dump
- Execute the snap command
- Use the kdb command to check a system dump

# **System Dumps**

- What is a system dump?
- What is a system dump used for?



# **Types of Dumps**

#### • Traditional:

- AIX generates dump prior to halt
- Firmware assisted (fw-assist):
  - POWER6 firmware generates dump in parallel with AIX V6 halt process
  - Defaults to same scope of memory as traditional
  - Can request a full system dump
- Live Dump Facility:
  - Selective dump of registered components without need for a system restart
  - Can be initiated by software or by operator
  - Controlled by livedumpstart and dumpctrl
  - Written to a file system rather than a dump device

## How a System Dump Is Invoked



# When a Dump Occurs



© Copyright IBM Corporation 2007

#### The sysdumpdev Command

#	sysdumpdev -1	List dump values
	primary secondary copy directory forced copy flag always allow dump dump compression type of dump	/dev/hd6 /dev/sysdumpnull /var/adm/ras TRUE FALSE ON traditional
#	sysdumpdev -p /dev/s	ysdumpnull <b>Contract</b> Deactivate primary dump device (temporary)
#	sysdumpdev -P -s /de	Change secondary dump device (Permanent)
#	<pre>sysdumpdev -L Device name: Major device numbe Minor device numbe Size: Date/Time: Dump status:</pre>	Display information about last dump /dev/hd6 : 10 : 2 9507840 bytes Tue Oct 5 20:41:56 PDT 2007 0

Servers with real memory > 4 GB will have a dedicated dump device created at installation time

System Memory Size	Dump Device Size
4 GB to, but not including, 12 GB	1 GB
12, but not including, 24 GB	2 GB
24, but not including, 48 GB	3 GB
48 GB and up	4 GB

## **Dedicated Dump Device (2 of 2)**

#### /bosinst.data

```
...
control_flow:
    CONSOLE = /dev/vty0
...
large_dumplv:
    DUMPDEVICE = /dev/lg_dumplv
    SIZEGB = 1
```

## **Estimating Dump Size**

# sysdumpdev -e ← Estimate dump size in bytes: 52428800

# sysdumpdev -e

0453-041 estimated dump size in bytes: 10485760

Use this information to size the /var file system

© Copyright IBM Corporation 2007

- The **dumpcheck** utility will do the following when enabled:
  - Estimate the dump or compressed dump size using sysdumpdev -e
  - Find the dump logical volumes and copy directory using sysdumpdev
     -1
  - Estimate the primary and secondary dump device sizes
  - Estimate the copy directory free space
  - Report any problems in the error log file

# Methods of Starting a Dump

- Automatic invocation of dump routines by system
- Using the sysdumpstart command or SMIT
  - Option: **-p** (send to primary dump device)
  - Option: -s (send to secondary dump device)
  - Option: -t (use traditional dump)
  - Option: **-f** (select scope of dump)
- Using a special key sequence on the LFT <Ctrl-Alt-NUMPAD1> (to primary dump device) <Ctrl-Alt-NUMPAD2> (to secondary dump device)
- Using the **Reset** button
- Using the Hardware Management Console (HMC)
- Using the remote reboot facility

# Start a Dump from a TTY



# **Generating Dumps with SMIT**

# smit dump

System Dump Move cursor to desired item and press Enter Show Current Dump Devices Show Information About the Previous System Dump Show Estimated Dump Size Change the Type of Dump Change the Full Memory Dump Mode Change the Primary Dump Device Change the Secondary Dump Device Change the Directory to which Dump is Copied on Boot Start a Dump to the Primary Dump Device Start a Traditional System Dump to the Secondary Dump Device Copy a System Dump from a Dump Device to a File Always ALLOW System Dump Check Dump Resources Utility Change/Show Global System Dump Properties Change/Show Dump Attributes for a Component Change Dump Attributes for multiple Components

# **Dump-related LED Codes**

0c0	Dump completed successfully		
0c1	An I/O error occurred during the dump.		
0c2	Dump started by user.		
0c4	Dump completed unsuccessfully. Not enough space on dump device. Partial dump available.		
0c5	Dump failed to start. Unexpected error occurred when attempting to write to dump device; for example, tape not loaded.		
0c6	Secondary dump started by user.		
0c8	Dump disabled. No dump device configured.		
0c9	System-initiated panic dump started.		
Осс	Failure writing to primary dump device. Switched over to secondary.		

# **Copying System Dump**



<sup>©</sup> Copyright IBM Corporation 2007

# **Automatically Reboot After a Crash**

#### # smit chgsys

Change/Show Characteristics of Operating System										
Type or select values in entry fields.										
Press Enter AFTER making all desired changes.										
Maximum number		[128]								
Maximum number	CACHE	[20]								
Automatically		false								
 Enable full CO Use pre-430 st	RE dump yle CORE dump			false false						
F1=Help F5=Reset F9=Shell	F2=Refresh F6=Command F10=Exit	F3=Cancel F7=Edit Enter=Do	F4=List F8=Image							

# Sending a Dump to IBM

 Copy all system configuration data including a dump onto tape:

#### # snap -a -o /dev/rmt0

*Note*: There are some AIX 5L V5.3 enhancements to **snap** 

#### • Label tape with:

- Problem Management Record (PMR) number
- Command used to create tape
- Block size of tape
- Support Center uses kdb to examine the dump

#### Use kdb to Analyze a Dump



**/unix** kernel must be the same as on the failing machine

# Checkpoint

1. If your system has less than 4 GB of main memory, what is the default primary dump device? Where do you find the dump file after reboot?

- 5. How do you turn on dump compression?
- 8. What command can be used to initiate a system dump?
- 11. If the copy directory is too small, will the dump, which is copied during the reboot of the system, be lost?

15. Which command should you execute to collect system data before sending a dump to IBM?

# **Checkpoint Solutions**

- If your system has less than 4 GB of main memory, what is the default primary dump device? Where do you find the dump file after reboot? <u>The default primary dump device is /dev/hd6. The default dump file is</u> /var/adm/ras/vmcore.x, where x indicates the number of the dump.
- 4. How do you turn on dump compression? <u>sysdumpdev -C (Dump compression is on by default in AIX 5L V5.3 and cannot be turned off in AIX 6.1)</u>
- 7. What command can be used to initiate a system dump? <u>sysdumpstart</u>
- 10. If the copy directory is too small, will the dump, which is copied during the reboot of the system, be lost? <u>If the force copy flag is set to TRUE, a special menu is shown during reboot. From this menu, you can copy the system dump to portable media.</u>
- 13. Which command should you execute to collect system data before sending a dump to IBM?
  <u>snap</u>

### **Exercise 11: System Dump**

![](_page_21_Figure_1.jpeg)

- When a dump occurs, kernel and system data are copied to the primary dump device.
- The system by default has a primary dump device (/dev/hd6) and a secondary device (/dev/sysdumpnull).
- During reboot, the dump is copied to the copy directory (/var/adm/ras).
- A system dump should be retrieved from the system using the snap command.
- The Support Center uses the kdb debugger to examine the dump.